



INDIVIDUAL CLIENT FEEDBACK FORM

Thank you for allowing us to assist with your occupational health related issues. In an effort to improve our services, we would appreciate if you would take a moment to complete this feedback form.

Please indicate your position:

| 0 | Worker | 0 | Management | 0 | Advocate | 0 | Lawyer | 0 | Other | _ |
|---|--------|---|------------|---|----------|---|--------|---|-------|---|
|---|--------|---|------------|---|----------|---|--------|---|-------|---|

Please indicate your level of agreement with the following statements:

| | Strongly AGREE | AGREE | Unsure | DISAGREE | Strongly DISAGREE |
|--|-------------------|-------|--------|----------|----------------------|
| GRAVIC staff seemed knowledgeable | 0 | 0 | 0 | 0 | 0 |
| GRAVIC staff conducted a thorough investigation of my complaint | 0 | 0 | 0 | Ο | Ο |
| The report answered my questions | 0 | 0 | 0 | 0 | 0 |
| The report was complete yet easy to understand | 0 | 0 | 0 | 0 | 0 |
| The report was provided in the expected timeframe | Ο | 0 | 0 | Ο | 0 |
| GRAVIC has increased my understanding of this issue | Ο | Ο | 0 | 0 | 0 |
| A GRAVIC brochure was made available to me | Ο | Ο | 0 | Ο | Ο |
| I would consider using GRAVIC's services in the future | 0 | 0 | 0 | 0 | Ο |
| Please indicate any comments below: | | | | | |

FOR MORE INFORMATION ABOUT GRAVIC SERVICES, please complete below:

| I would like more information about: | | | | | | |
|--------------------------------------|--|--|--|--|--|--|
| | | | | | | |
| Name: | | | | | | |
| | | | | | | |
| Phone: | | | | | | |
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| Email: | | | | | | |